

Over The Road Repair Vendors

If Over the Road Repairs (OTR) are needed during normal business hours, please contact Milestone Chassis.

Milestone email contacts:chassisops@milestonechassis.com and eric.anderson@milestonechassis.com

Cell: 815-474-6713

Milestone Chassis allows the motor carrier to contact the OTR vendor direct with Milestone in copy of the email request.

If after-hours repairs are required, the motor carrier should contact one of the vendors below. (except for repairs in New York/ Newark Metropolitan areas use RoadRunner)

Please contact a Regional OTR Vendor prior to contacting the Nationwide vendors. There are regional OTR vendors on the next page.

Downtime Fleet Management Services

866-965-9288 Option 1

OTR@downtimefleet.com

downtimefleet.com/help

(Nationwide)

RoadRunner Towing & Truck Service

201-538-0420

rrtruckandtow@gmail.com

(New York/ Newark)

Motor Carriers please supply chassis number, location and repair needed.

The OTR vendor will follow up with the Motor Carriers, and Milestone Chassis in copy, with chassis number, ETA and email that mechanic has arrived and email once the repairs are completed and what was repaired.

OTR Vendor please send email to Milestone Chassis no later than 24 hours indicating what was repaired with pictures, and total cost. All estimates with pictures need to be entered into the fleet management system IDCS.

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<p>New York/ Newark RoadRunner Towing & Truck Service 201-538-0420 rrtruckandtow@gmail.com</p>	<p>Midwest Downtime Fleet Management Services 866-965-9288 Option 1 OTR@downtimefleet.com downtimefleet.com/help (Nationwide)</p>
<p>West Coast Southern California: Mobile Trailer Works (MTW) 323-722-3461 service@mtwusa.com</p> <p>Oakland: Mobile Trailer Works (MTW) 206-321-2477 oak-service@mtwusa.com</p> <p>Seattle/Tacoma: Integrated Industries (7am-4pm) 253-337-8917 rpizarro@amsiic.com, arcanales@amsiic.com</p>	<p>Gulf</p> <p>Houston: Integrated Industries 409-927-0215 dmcallister@amsiic.com</p> <p>Downtime Fleet Management Services 866-965-9288 Option 1 OTR@downtimefleet.com downtimefleet.com/help (Nationwide)</p>
<p>Southeast Memphis (Weekdays 8am to 5pm) Container Maintenance 901-570-2644 jody.white@mrs-cmc.com</p> <p>Nashville (Weekdays 8am to 5pm) Container Maintenance 615-719-5395 scook@mrs-cmc.com</p> <p>Charleston & Savannah (8am to 5pm) Reliable Fleet Service 843-991-9475 repairs@reliablefleetservices.net</p> <p>Jacksonville (8am to 5pm) Reliable Fleet Service 904-654-5391 repairs@mrs-cmc.com</p>	